

SonicWALL Professional Services

SonicWALL Services

SonicWALL's award-winning Internet security products help protect your organization from security threats, but security also requires IT resources to deploy and manage. If you're like a lot of other organizations, your IT resources are already stretched thin managing operations and maintaining optimal performance. The bottom line is you don't have the time, you don't have the resources, and you don't have the people to address your growing security needs.

SonicWALL Professional Services can help. Our highly experienced staff of technical consultants deliver a complete portfolio of services from SonicWALL solution implementation and deployment to comprehensive Internet security consulting. SonicWALL's security professionals collaborate with your IT staff to implement solutions and bring unique expertise to complex problems.

SonicWALL Professional Services consultants average over 8 years of Internet security and network consulting experience. Combined with their detailed knowledge of SonicWALL products and services, our consultants bring extensive industry experience, tested methodologies, and the backing of SonicWALL's world-class engineering support to every engagement. With SonicWALL Professional Services, you get some of the brightest people in the industry working for you.



Comprehensive Internet Security Solutions



SECURITY

Firewall

VPN

Anti-Virus

Content Filtering

Vulnerability Scan

Authentication

SSL Acceleration

- *Expert security consultants help you harness the full value of your SonicWALL security investment*
- *Comprehensive portfolio of professional consulting services to meet your unique needs*
- *Established methodologies to ensure your project is done right, on time, and on budget*
- *Knowledge transfer for long-term management of Internet security infrastructure*

SECURITY

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SonicWALL Implementation and Deployment Services

SonicWALL Implementation and Deployment Services are designed to get your SonicWALL security solution running quickly and easily, reducing your exposure to Internet threats. Based on established technical methodologies, these services include installation, configuration, testing, and tuning. Our consultants provide the knowledge transfer and complete documentation that will enable your IT staff to manage the solution on an on-going basis. Unlike traditional consulting agreements, SonicWALL's pre-defined Implementation and Deployment Services give you full control over your budget, so you'll know exactly what to expect from each engagement.

SonicWALL Custom Consulting Services

SonicWALL Custom Consulting Services offer project-based consulting to meet the complex demands of our enterprise customers. Our custom consulting services include:

Security Assessments. SonicWALL will help determine the security level of your network and can expose potential holes in firewalls, routers and other network devices. The results of the audits are included in comprehensive reports that include correction actions and documentation to give an analysis of the internal network as well as an analysis of how your network appears to perpetrators.

Security Design and Implementation. For customers who need a comprehensive approach to network security, SonicWALL will assess your overall security; design the appropriate solutions including security policy development and implement the security solution.

Other SonicWALL Services

SonicWALL Training. SonicWALL Training offers a comprehensive curriculum designed to help you maximize your Internet security investment. From the introductory Certified SonicWALL Security Administrator course to the advanced Certified SonicWALL Global Manager course, SonicWALL Training can help your IT professionals build an impenetrable wall against Internet attacks.

SonicWALL Support Services. SonicWALL offers a full range of support services designed to get the support you need when you need it. From the warranty services that are included with all SonicWALL products to SonicWALL Support 24X7 that gets you quick access to SonicWALL's Internet security experts, our support services are designed to meet your needs.

Warranty Services. SonicWALL's products are easy install, use and manage. SonicWALL's warranty includes 90 days of technical support to help you get going quickly, along with 90 days of firmware and software updates. SonicWALL's warranty also includes a year of hardware replacement.

Not all services are available in all locations.

For more information on SonicWALL Services, contact your SonicWALL Sales Representative

SonicWALL Support 8X5. Designed for customers who need advanced technical support and the additional benefits of on-going software and firmware updates, SonicWALL Support 8X5 is an annual service that includes:

- Advanced exchange replacement for defective hardware
- Telephone or electronic support during local business hours
- Access to SonicWALL's electronic support tools
- All software and firmware updates and upgrades

SonicWALL Support 24X7. Customers with mission-critical network requirements cannot afford downtime. SonicWALL Support 24X7 is an annual service that offers:

- Advanced-exchange replacement for defective hardware
- Telephone or Web-based support, 24X7
- Enhanced escalation for high-priority problems
- Access to SonicWALL's electronic support tools
- All software and firmware updates and upgrades

